

The background of the cover is a green-tinted photograph of students in a classroom or computer lab. In the foreground, a student with glasses and a beard is looking at a laptop. Another student is visible in the background, also working on a laptop. The overall atmosphere is academic and tech-focused.

# UNIVERSITY

OF NORTH DAKOTA

TECH GUIDE

# STEP ONE

## CLAIM YOUR ACCOUNT



NEW STUDENTS, FACULTY, AND STAFF MUST CLAIM THEIR ACCOUNT BY FOLLOWING THIS PROCESS:

1. VIEW A SHORT VIDEO
2. ENTER YOUR DATE OF BIRTH AND EMPLID/STUDENT ID NUMBER

AT THE END OF THE PROCESS, YOU WILL BE GIVEN YOUR NDUS.IDENTIFIER/USERNAME AND WILL SET YOUR PASSWORD AND RESPONSES TO YOUR SECURITY QUESTIONS.

[QUESTIONS? STEP-BY-STEP INSTRUCTIONS ARE AVAILABLE HERE.](#)



# CONNECT

UND OFFERS FOUR WIRELESS OPTIONS FOR STUDENTS, FACULTY, STAFF, THEIR SPONSORED GUESTS, AND MEMBERS OF THE EDUROAM FEDERATION.

1. UND SECURED (PREFERRED CONNECTION)
2. UND OPEN
3. UND GUEST
4. EDUROAM



**1** SELECT A WIRELESS OPTION FROM THE AVAILABLE NETWORKS

**2** LOG INTO THE NETWORK USING YOUR NDUS IDENTIFIER



**3** CONNECT OTHER DEVICES





# ACCESSING YOUR UND EMAIL

 VISIT THE OFFICE 365 EMAIL & APPS PAGE



# TECHNOLOGY STANDARDS

- COMPUTER SPECIFIC REQUIREMENTS
- OPERATING SYSTEM GUIDELINES
- COMPUTER DISCOUNTS
- INTERNET CONNECTION GUIDELINES
- BROWSER AND SOFTWARE RECOMMENDATIONS

 WHAT ARE THE GENERAL TECHNICAL REQUIREMENTS AT UND?





# IT SECURITY



UNIVERSITY OF NORTH DAKOTA

## IMPORTANT RESOURCES

- ↔ *UND END-POINT SECURITY POLICY (SECURE YOUR DEVICES)*
- ↔ *MULTI-FACTOR AUTHENTICATION (ADDED SECURITY LAYER)*
- ↔ *PHISHING (BE AWARE OF PHISHING/SCAM EMAILS)*
- ↔ *ANTIVIRUS (PROTECT YOURSELF FROM VIRUS AND MALWARE)*
- ↔ *SECURE FILE SHARE (SECURE SENSITIVE DATA IN TRANSIT)*



# UND TECH SUPPORT



## SERVICES OFFERED

SUPPORT (CHAT, REMOTE, LIVE)  
TROUBLESHOOTING  
REPAIR  
EQUIPMENT CHECKOUT  
SOFTWARE  
KNOWLEDGE BASE ARTICLES

## CONTACT US



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# SOFTWARE & APPS

